



## HAVEN VOLUNTEERS Q & A

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### **Q: Where and when are volunteers needed in Haven?**

A. Currently Haven meets in-person once a month on a Saturday (currently 11-2) at “**Haven Hangout.**” This is where we encourage volunteers and their families and friends to come hang out with our Haven families and friends! You can just come be a part of the fun, but here are some ideas if you want to help: planning, decorating, set-up, tear-down, and leading crafts, music, or games. (*time commitment: One Saturday a month for three or four hours, depends on which area you are able to help. Set-up is an hour prior to the Hangout.*)

In the fall, weekly in-person **Haven services** will be starting up on Saturdays at 5:00 PM for an hour-long service. One-on-one buddies will be needed; coaches for the older, more independent participants; activity leaders to bring games, crafts, or music; and even ministry support members (door monitor, tech person, set-up and clean-up). (*time commitment: Two hours on one or more Saturdays a month.*)

**One-on-one buddies** are needed for children that come to the **regular Sunday School classes** but need extra support to succeed. (*time commitment: about an hour and a half two Sundays a month during one regular Sunday service*)

Childcare is needed occasionally at the church to enable Haven parents to attend Monday or Tuesday evening classes at Damascus Road Community Church.

There are numerous other volunteer opportunities including Birthday Club, Inclusion Liaisons, HavenCares Buddy, and outreach projects.

### **Q: I want to help, but I don't really want to work directly with the Haven participants. Is there anything I can do?**

A. YES! Helping with set-up and clean-up are a great way to serve this ministry! Monitoring the doors during Haven services is a very important role to keep our kids safe! We can always use creative minds to help us come up with great games, crafts, and music ideas! Special event planning, tech support, mailings,...there are many ways to help! Let's talk about it 😊

### **Q: I feel uncomfortable about behaviors in the participants.**

A. Haven services are a lot of fun, and there honestly is a lot of chaos. However, we have several protocols to assure success for all:

- We intentionally pair participants with volunteers with the right experience.
- We provide training.
- Escalating behaviors are handled by the lead or co-lead in the room.